

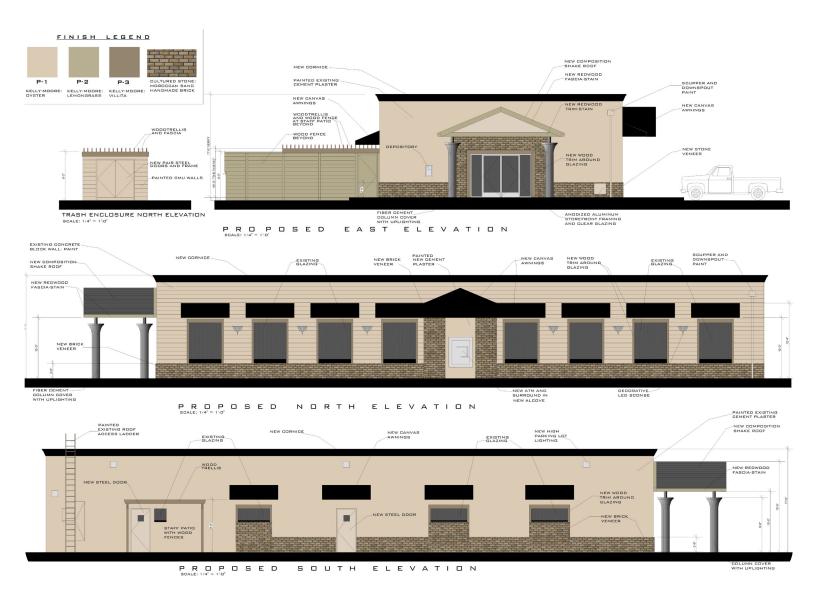
Quarterly Vitals

# New Year, New Location



# We're moving!

After months of research and surveys, we decided to close 173 Plaza and move our corporate office and branch to 640 East Main St Vacaville. The Credit Union is the start of a new revitalization happening in downtown Vacaville. With that change, we also opened a convenience branch close to Kaiser in Vallejo to serve our members. Since our walk-in traffic was diminishing and 68% of our membership uses Online Banking and Bill Pay instead of coming in, we determined that it would be best for us to downsize our office and spend our money on our members and other important services instead.



### **IMPORTANT INFORMATION**

#### **CREDIT LIFE/DISABILITY NOTICE:**

#### CALIFORNIA NOTICE:

#### **MEMBER IDENTIFICATION REQUIREMENTS:**

#### **ACCURACY OF INFORMATION:**

#### Dear Members,

What an exciting 2016 we've had! Our year has been full of many changes, the biggest being our name change. We changed our name from Kaiperm North Bay Federal Credit Union to Befit Financial in July 2016. This decision developed from many months of research and evaluation under the leadership of our Board of Directors and Management Team. Through this process, we focused on you: the healthcare professionals. Our name change clarified the confusion we have been receiving that we only serve Kaiser Permanente. Our new name — Befit Financial — helps let others know that we serve anyone in the healthcare profession in seven counties.

In 2016, we added the following services to our list of what we offer to you, our members:

- Mobile App
- Remote Deposit Capture (more secure than ATMs!)
- Online Loan Application
- Centralized Loan Department capable of closing all consumer loans utilizing DocuSign

As we reflect on the past, we are also looking forward to the quickly approaching new year. In August of 2017, we will be celebrating our 60<sup>th</sup> Anniversary. I can't wait to see how much our credit union grows in the next year. Thanks again for your continued membership. I wish you and your family the best of success and happiness in 2017.

Bobbie Kay Adams – President/CEO



## HOLIDAY CLOSINGS

Hours of Operation:

Monday, January 16

Monday, February 20

NCUA

Federally insured by NCUA NMLS #401421

NEW Mailing Address:

Coming Soon Vacaville Branch

Vallejo Branch 145 Valle Vista Ave Suite G Vallejo, CA 94590

