

Quarterly Vitals

2nd Quarter 2020

Dear Members.

Spring is here—and it's much different than any of us could have imagined. Usually, spring is a time to enjoy baseball games, 5Ks, gardening and long hikes. It seems like just yesterday we were making plans for spring getaways, graduations, maybe a reunion or a barbeque. Instead, we are dealing with a pandemic.

We know many of our members are dealing with the minute-by-minute changes, and we want you to know that our team at Befit is here for you. We thank you for everything you do to care for others. You and our staff are the credit union's number one concern. Because of that, we will be changing our branch hours effective Tuesday, March 24, 2020 from 10 am to 3 pm, Monday through Friday.

In this time, stress can be high and there is uncertainty of what lies ahead. However, we want to help keep your finances manageable. We know this crisis may be impacting you and your family members. We are here to help and have many resources to guide you through these difficult times. If you find yourself in need of assistance, please reach out to us. Please remember to utilize the mobile app and online banking. You can also contact us from 10 am to 5 pm by calling us at 707-557-8900. After hours services such as your Debit, Credit Card, Mortgage and Bill Pay departments are still available.

Checkups aren't only for your physical and mental well-being, but for your financial health as well. Schedule an appointment for a financial wellness review by emailing our own financial wellness advisor Jackie Brown, or calling us at 707.557.8900 ext. 117. Jackie can conduct this free Wellness Checkup with you by phone or online via Zoom appointments for your convenience.

Your financial needs are top priority and quite frankly, the only reason we exist. Our mission is to help you Be Happy, Be Healthy, and Be Fit Financially!

Thank you for everything you do. With gratitude, Bobbie K Adams, President/CEO



Now more than ever, we need to embrace technology. When you can't get to a branch to manage your finances join us online. If you haven't already, enroll in Online Banking and download your free feature-full app! We know you are busy taking care of others so we are here to take care of you. With our online and mobile solutions, you'll be able to:

- Pay bills easily
- Deposit checks
- Locate surcharge-free ATMs
- Apply for a loan
- Opt-in for eNotice and eAlerts
- View your other memberships and transferring between them
- Manage your Befit Debit and Credit Cards!
- And more!





eNotices & eAlerts

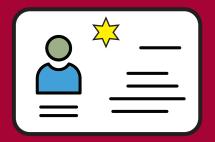
Optin for eNotices and eAlerts receive important notifications, save time and manage your finances easier!



- 1. Log into Online Banking
- 2. Hover over Info Center
- 3. Click eAlert Subscriptions
- 4. Choose the messages you would like to subscribe to

You can subscribe to receive:

- Annual account notices
- Balance alerts
- ACH Deposit or Withdrawal notices
- Loan payment due alerts



REAL ID Federal Deadline has been extended October 1, 2021. What is required by the CA DMV?

Bring documents of proof from each section below:

- Identity (passport, birth certificate, & etc.)
- Social Security Number
- Proof of residency (utility bills, credit union statements, & etc.)

Ask us for your Befit Statement Today!



Ready to find the right mortgage?

Whether you are thinking about purchasing a new home or refinancing your current one, now is a great time to reassess where you are at. We've partnered with CU HomeLand Mortgage Services to provide you with a number of financing options. We know you are putting in extra hours these days and that your duty never ends. We can be reached 24/7 to help you when you are available. Research your options and get a quote—our site is here to guide you through the process easily. When you are ready to talk to someone, our partner and Senior Mortgage Advisor, Shelly Tucker is here for you – no matter what shift you are finishing.

Shelley Tucker

Senior Mortgage Advisor/Credit Union Division CU Homeland a division of American Pacific Mortgage

MLO# 498720 Cell: 925-786-1543 shelleyt@cuhomeland.com Fax: 925-265-1877

HOLIDAY CLOSINGS

Monday, May 25 Memorial Day

Friday, July 3 Independence Day



bffcu.org

Phone: 707-557-8900

Mailing Address:

Vacaville Branch 640 East Main Street

Hours of Operation:

SAVE THE DATE **Annual Meeting**

Thurs, June 18 · 5pm Vacaville Branch

Light refreshments will be provided.

Hear about the upgrades of 2019 and the initiatives for 2020!

Be in the Know

There is so much happening here at Befit Financial FCU, and we have so many things on the horizon. Make sure you stay up-to-date and in-the-know. Take a minute and update your email and anything else that might be out of date. Simply log in to your Online Banking account. Or, if you prefer, you can find it online at bffcu.org/resources/forms. Just bring the completed signed form to our branch, or fax it to 707-359-4290.

Find us on



Vallejo Branch 145 Valle Vista Ave, Suite G

Hours of Operation:





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